WASH FILTERS
Wash filters with cold water at least every 3 months.

DC33 MULTI FLOOR

ASSEMBLY

1. Click

2. Click

3. Click

4. Click

ON/OFF

For hard floors

For carpets

REGISTER YOUR DYSON 2 YEAR GUARANTEE TODAY

OPERATING MANUAL
Your Dyson appliance will be covered for parts and labour for 2 years from the date of purchase, as detailed in the terms of the Dyson guarantee on page 9 of this Dyson Operating Manual.

If you have a query about your Dyson appliance, call the Dyson Customer Care Helpline quoting your serial number and details of where and when you bought the appliance. Your serial number can be found on the main body of the appliance behind the clear bin.

Most queries can be solved over the phone by one of our Dyson Customer Care Helpline staff (details below).

Visit our website to register your Dyson full parts and labour guarantee online (Australia and New Zealand only).

NZ: www.dyson.co.nz/register

Note your serial number for future reference

IMPORTANT SAFETY INSTRUCTIONS
READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

When using an electrical appliance, basic precautions should always be followed, including the following:

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

1. Do not leave the Dyson appliance when plugged in. Unplug from socket when not in use and before servicing.
2. Do not use outdoors or on wet surfaces. Suitable for dry locations only. Do not use to pick up water.
3. Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the Dyson appliance.
4. This Dyson appliance is not intended for use by young children or infirm persons with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person concerning use of the Dyson appliance to ensure that they can use the Dyson appliance safely.
5. Use only as described in this Dyson Operating Manual. Use only Dyson recommended accessories and replacement parts. Do not carry out any maintenance other than that shown in this Dyson Operating Manual, or advised by the Dyson Customer Care Helpline. Contact the Dyson Customer Care Helpline when service or repair is required. Do not disassemble the Dyson appliance as incorrect reassembly may result in an electric shock or fire.
6. Do not use with a damaged cable or plug. If the Dyson appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Customer Care Helpline. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified person in order to avoid a hazard.
7. Do not pull or carry by the cable, use the cable as a handle, close a door on the cable, or pull the cable around sharp edges or corners. Do not run the Dyson appliance over the cable. Keep the cable away from heated surfaces. To avoid a tripping hazard wind the cable when not in use.
8. Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable.
9. Do not handle the plug or Dyson appliance with wet hands.
10. Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
11. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts, such as the brush bar. Do not point the hose, wand or tools at your eyes or ears or put them in your mouth.
12. Turn off all controls before unplugging.
13. Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they or their vapours may be present.
14. Do not use without the clear bin and filters in place.
15. The use of an extension cable is not recommended.

READ AND SAVE THESE INSTRUCTIONS

3 EASY WAYS TO REGISTER YOUR DYSON 2 YEAR GUARANTEE

REGISTER
ONLINE
Visit our website to register your Dyson full parts and labour guarantee online (Australia and New Zealand only).
NZ: www.dyson.co.nz/register

REGISTER
BY PHONE
Call our dedicated Helpline.
AU 1800 239 766
NZ 0800 397 667
SG 7000 435 7546
ID 021 707 39766

REGISTER
BY MAIL
Complete and return the form to Dyson in the envelope supplied.

AU 1800 239 766
NZ 0800 397 667
SG 7000 435 7546
ID 021 707 39766

Note your serial number for future reference

This illustration is for example purposes only.
IMPORTANT!

WASH FILTERS

Wash filters with cold water at least every 3 months.

Register for a filter wash reminder by email (Australia only):
customercare@dyson.com.au
CLEANING THE CLEAR BIN

To remove the cyclone unit from the clear bin press the red bin release button. Ensure the hose is straight and slide the wand straight down into the hose until it clicks into place. 

Click the wand handle into the top of the appliance. Press the red button on the rear of the wand handle and slide the tube down. Close the wand cap. 

Attach the tool to the appliance and wind the cable anti-clockwise around cable hose and secure with clip.

WASHING YOUR FILTERS

Ensure the cyclone is secured to the appliance. Do not press the cyclone release button or shake the appliance while carrying or it could fall and cause injury. 

Store the appliance indoors. Put the appliance away with the cord safely, to prevent tripping hazards.

Do not use outdoors or on wet surfaces or to vacuum water or other liquids – electric shock could occur. 

Do not lubricate any parts, carry out any maintenance or repair work other than that shown in this Dyson Operating Manual, or advised by the Dyson Customer Care Helpline.

PLEASE NOTE:

To remove the clear bin from the appliance, press the red button at the rear of the appliance and click into place.

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CLEARING BRUSH BAR OBSTRUCTIONS

If the brush bar has stopped spinning, follow the steps below. Alternatively contact the Dyson Customer Care Helpline or visit our website (see page 9).

CAUTION:

To remove the brush head from the brush bar press the red bin release button. 

To maintain minimum allergen contact when emptying, ensure the clear bin tightly in a plastic bag and empty. 

To remove the clear bin carefully and seal bag tightly, dispose as normal. 

To empty a bag is recommended for people with asthma and allergies.

Do not use the appliance without the clear bin in place.

CLEARING THE CLEAR BIN

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PLEASE NOTE:

To remove the clear bin from the appliance, press the red button at the rear of the appliance and click into place.

To attach the tools to the appliance and wind the cable anti-clockwise around cable hose and secure with clip.
Wash filters with cold water at least every 3 months.

Register for a filter wash reminder by email (Australia only):
customercare@dyson.com.au

IMPORTANT!

WASH FILTERS

Please take a few moments to answer our questions. They will help us develop new products for the future.

1. This vacuum cleaner is:
   - My first vacuum cleaner (please go to question 3)
   - A replacement vacuum cleaner
   - An additional vacuum cleaner

2. Which brand of vacuum cleaner are you replacing or adding to?
   - Dyson
   - Electrolux
   - Hoover
   - LG
   - Miele
   - Vax
   - Nilfisk
   - Voltas
   - Other, please specify

3. Why did you choose to buy a Dyson vacuum cleaner?
   (Please rank in order, 1-5, 1 being the most important):
   - Dyson reputation
   - Good for pet hair pick-up
   - No loss of suction
   - Previous experience of Dyson
   - HEPA filter/benefit for asthma and allergy sufferers
   - Features
   - Price/special offer
   - Wanted a bagless cleaner
   - Compact and easy to store
   - Store staff recommendation
   - Picks up more dust than others
   - Latest model/technology
   - Reliability/quality
   - Friend/family recommendation
   - Other

4. Where did you first hear about Dyson?
   - From friends and family
   - Saw it on the internet
   - From TV, radio or magazine advert
   - Saw it in a store catalogue
   - Saw it in a store
   - Recommended by salesperson

5. Where did you look for additional information?
   - Dyson website
   - Online reviews and forums
   - Talked to retail staff
   - Retail catalogue
   - Didn’t do any additional research

6. Do you own other Dyson products?
   - Handheld
   - Fan
   - Vacuum cleaner
   - Handstick
   - No

7. What is your average household income?
   - Less than $45,000
   - Between $45,000 – $74,999
   - Between $75,000 – $100,000
   - Over $100,000

8. Do you have any household pets?
   - Dog
   - Cat
   - Other

9. Does anyone in your household suffer from any of the following?
   - Asthma
   - Allergies
   - No

10. To which age group do you belong?
    - 16 – 24
    - 25 – 34
    - 35 – 44
    - 45 – 54
    - 55 – 64
    - 65+

11. Would you recommend a Dyson vacuum cleaner to your family and friends?
    - Yes
    - No

12. Do you have children?
    - Pre-school
    - Aged 5-17 years
    - Aged +17 years
    - Children no longer at home
    - Pregnant
    - No children

13. Which best describes your house?
    - Own house
    - Up to 2 beds
    - Rented house
    - 3-4 beds
    - Own apartment/villa
    - More than 4 beds
    - Shared accommodation
    - Live with parents

THANK YOU FOR YOUR TIME
## Section 1: Dyson 2 year guarantee

Please complete Section 1 to register as a Dyson appliance owner, and return it in the envelope provided. Alternatively, register online (Australia and New Zealand only).

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### Date of purchase

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### Did you purchase an extended warranty from the retailer?

Yes [ ] No [ ]

### If yes, for what additional period?

1 year [ ] 2 years [ ] 3 years [ ]

### Title

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### Surname

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### Privacy Act

Dyson may use this information for future marketing and research purposes (including sending commercial electronic messages) and may disclose it to third parties for the purposes of providing the services you have requested or to our business partners or professional advisers. If you wish to access your personal information or see our full privacy policy, please contact us at customercare@dyson.com.au.

If you do not wish to receive marketing information by these methods from Dyson please tick this box.

### REGISTER ONLINE

Visit our website to register your Dyson full parts and labour 2 year guarantee (Australia and New Zealand only).

**AU:** www.dyson.com.au/register

**NZ:** www.dyson.co.nz/register

### REGISTER BY PHONE

Call our dedicated Helpline

**AU:** 1800 239 766

**NZ:** 0800 397 667

**SG:** 7000 435 7546

**ID:** 021 707 39766

### REGISTER BY MAIL

Complete and return the form to Dyson in the envelope supplied.

### Section 2: Dyson 2+3 year guarantee

Increase your Dyson 2 year guarantee cover to 5 years when you purchase an extended guarantee from Dyson (Australia only). This option is just AU$65.00. Dyson is committed to providing the best After Sales Service, which is why we offer the option to extend your Dyson 2 year guarantee to 5 years. The terms of the Dyson 2 year guarantee on page 9 of this Dyson Operating Manual will apply to the Dyson extended guarantee.

The Dyson extended guarantee is underwritten by Dyson Appliances (Aust) Pty Ltd. To purchase, just complete the fields below. Send both sections to us, together with your cheque/money order or credit card details, within 2 years of your appliance purchase.

### Cheque/money order made payable to: Dyson Appliances.

- [ ] Mastercard
- [ ] Visa

### Card Number

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### Expiry Date

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### Declaration

I hereby apply for the Dyson appliance extended guarantee in accordance with the terms and conditions of your plan. I confirm the appliance is in good working order and used for domestic purposes only and declare that the details on this proposal are true and complete to the best of my knowledge and belief.

Signature [ ] Date [ ]

**WARNING** Any false statement may render this plan invalid.