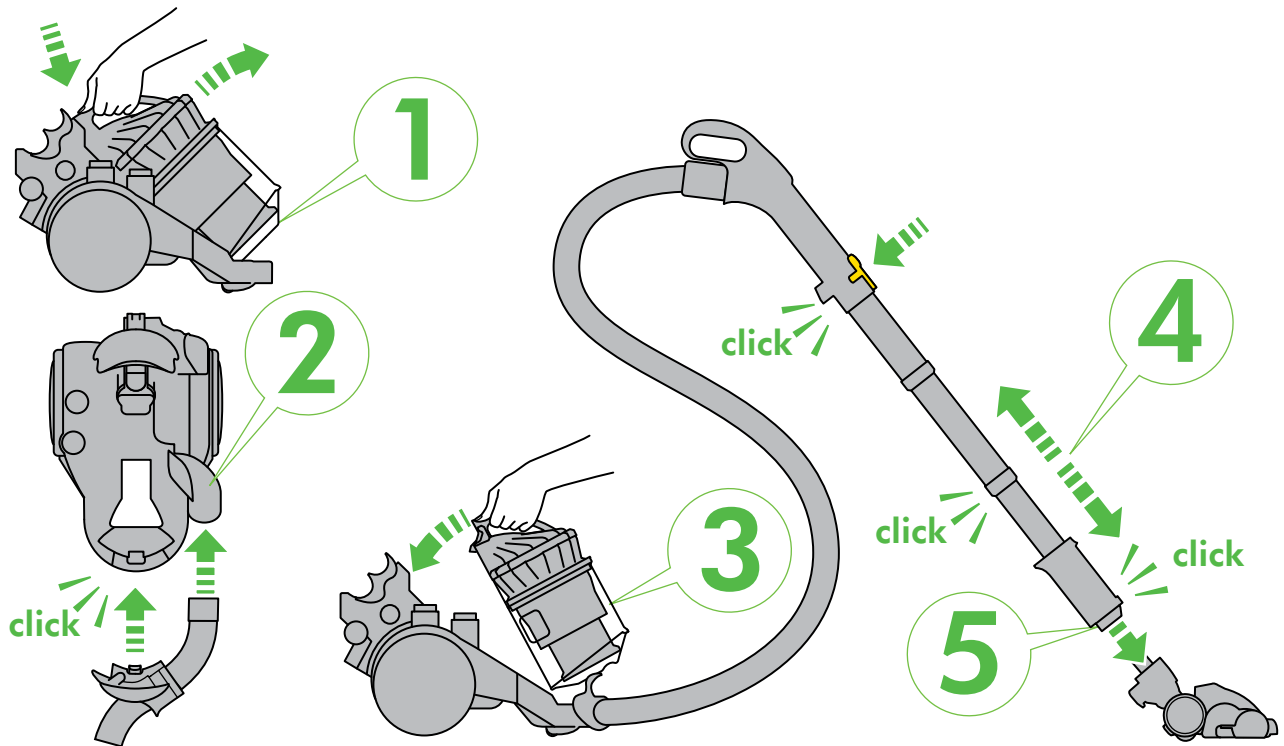


DC23 MOTORHEAD

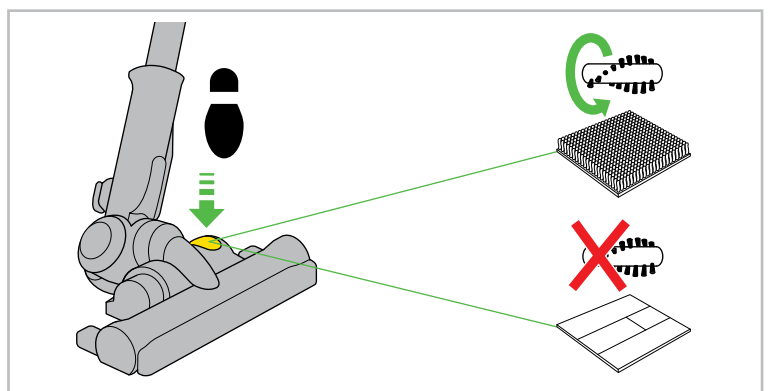
ASSEMBLY



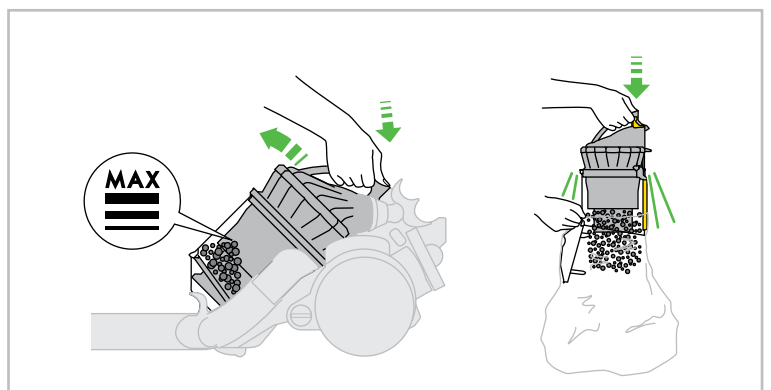
3 months

WASH FILTER

Wash filter with cold water at least every 3 months.



REGISTER YOUR DYSON 2 YEAR GUARANTEE TODAY



Your Dyson appliance will be covered for parts and labour for 2 years from the date of purchase, as detailed in the terms of the Dyson guarantee on page 9 of this Dyson Operating Manual.

If you have a query about your Dyson appliance, call the Dyson Customer Care Helpline with your serial number and details of where and when you bought the appliance. Your serial number can be found on the main body of the appliance behind the clear bin.

Most queries can be solved over the phone by one of our Dyson Customer Care Helpline staff (details below).

Visit our website to register your Dyson full parts and labour guarantee online (Australia and New Zealand only).

AU: www.dyson.com.au/register

NZ: www.dyson.co.nz/register

Note your serial number for future reference



This illustration is for example purposes only.

3 EASY WAYS TO REGISTER YOUR DYSON 2 YEAR GUARANTEE

REGISTER ONLINE

Visit our website to register your Dyson full parts and labour guarantee online (Australia and New Zealand only).

AU: www.dyson.com.au/register
NZ: www.dyson.co.nz/register

REGISTER BY PHONE

Call our dedicated Helpline.

AU 1800 239 766
NZ 0800 397 667
SG 7000 435 7546
ID 021 707 39766

REGISTER BY MAIL

Complete and return the form to Dyson in the envelope supplied.

IMPORTANT SAFETY PRECAUTIONS

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

When using an electrical appliance, basic precautions should always be followed, including the following:

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

- Do not leave the Dyson appliance when plugged in. Unplug from socket when not in use and before servicing.
- Do not use outdoors or on wet surfaces. Suitable for dry locations only. Do not use to pick up water.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the Dyson appliance.
- This Dyson appliance is not intended for use by young children or infirm persons with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person concerning use of the Dyson appliance to ensure that they can use the Dyson appliance safely.
- Use only as described in this manual. Use only Dyson recommended accessories and replacement parts. Do not carry out any maintenance other than that shown in this manual, or advised by the Dyson Customer Care Helpline. Contact the Dyson Customer Care Helpline when service or repair is required. Do not disassemble the Dyson appliance as incorrect reassembly may result in an electric shock or fire.
- Do not use with a damaged cable or plug. If the Dyson appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Customer Care Helpline. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified person in order to avoid a hazard.
- Do not pull or carry by cable, use cable as a handle, close a door on cable, or pull cable around sharp edges or corners. Do not run the Dyson appliance over cable. Keep cable away from heated surfaces. To avoid a tripping hazard rewind the cable when not in use.
- Always extend the cable to the red line but do not stretch or tug the cable.
- Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable.
- Do not handle the plug or Dyson appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts, such as the brush bar. Do not point the hose, wand or tools at your eyes or ears or put them in your mouth.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs. Do not work with the Dyson appliance above you on the stairs.
- Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they or their vapours may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without the clear bin and filter in place.
- Hold the plug when rewinding onto cable reel. Do not allow the plug to whip when rewinding.
- The use of an extension cable is not recommended.
- The hose contains electrical wires. Check regularly and do not use when damaged, cut or punctured. Avoid picking up sharp objects. Do not use to suck up water and do not immerse in water for cleaning.
- Always turn off the Dyson appliance before connecting or disconnecting either hose or motorised brush bar.

READ AND SAVE THESE INSTRUCTIONS

THIS DYSON APPLIANCE IS INTENDED FOR HOUSEHOLD USE ONLY



Do not pull on the cable.



Do not store near heat sources.



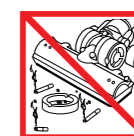
Do not use near naked flame.



Do not run over the cable.



Do not pick up water or liquids.



Do not pick up burning objects.

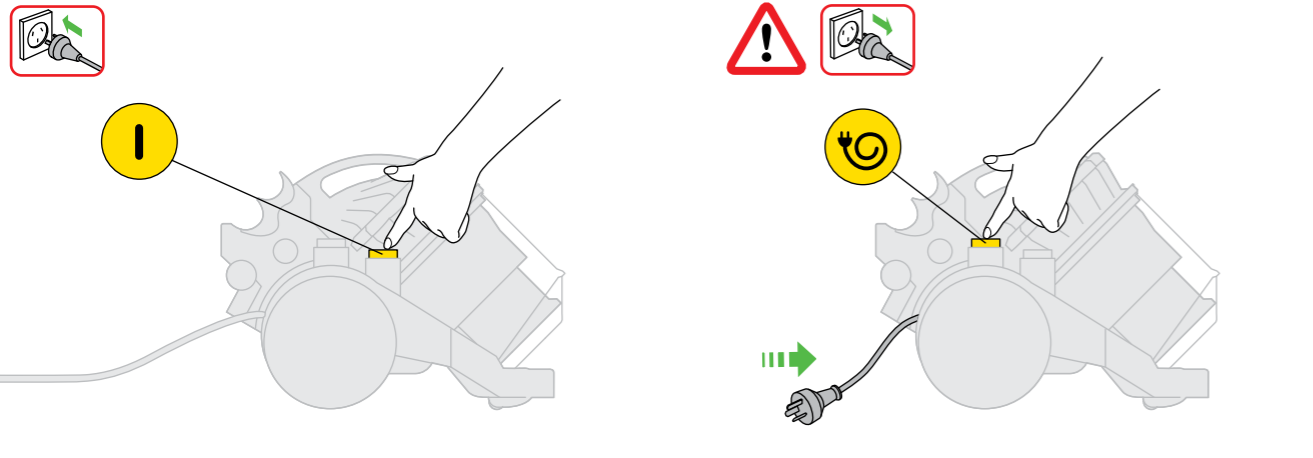


Do not use above you on the stairs.

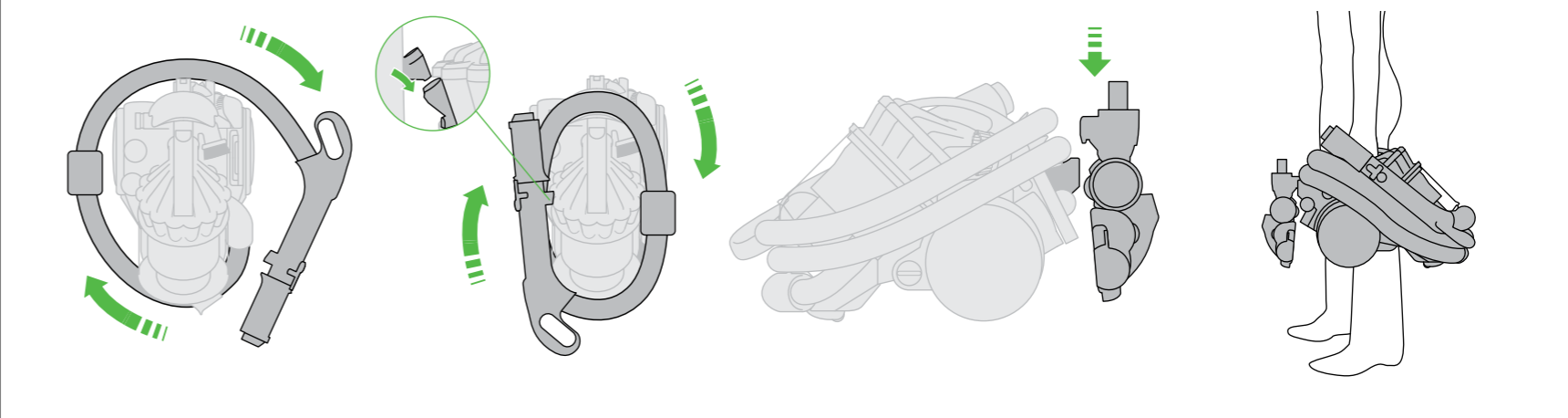


Do not put hands near the brush bar when the appliance is in use.

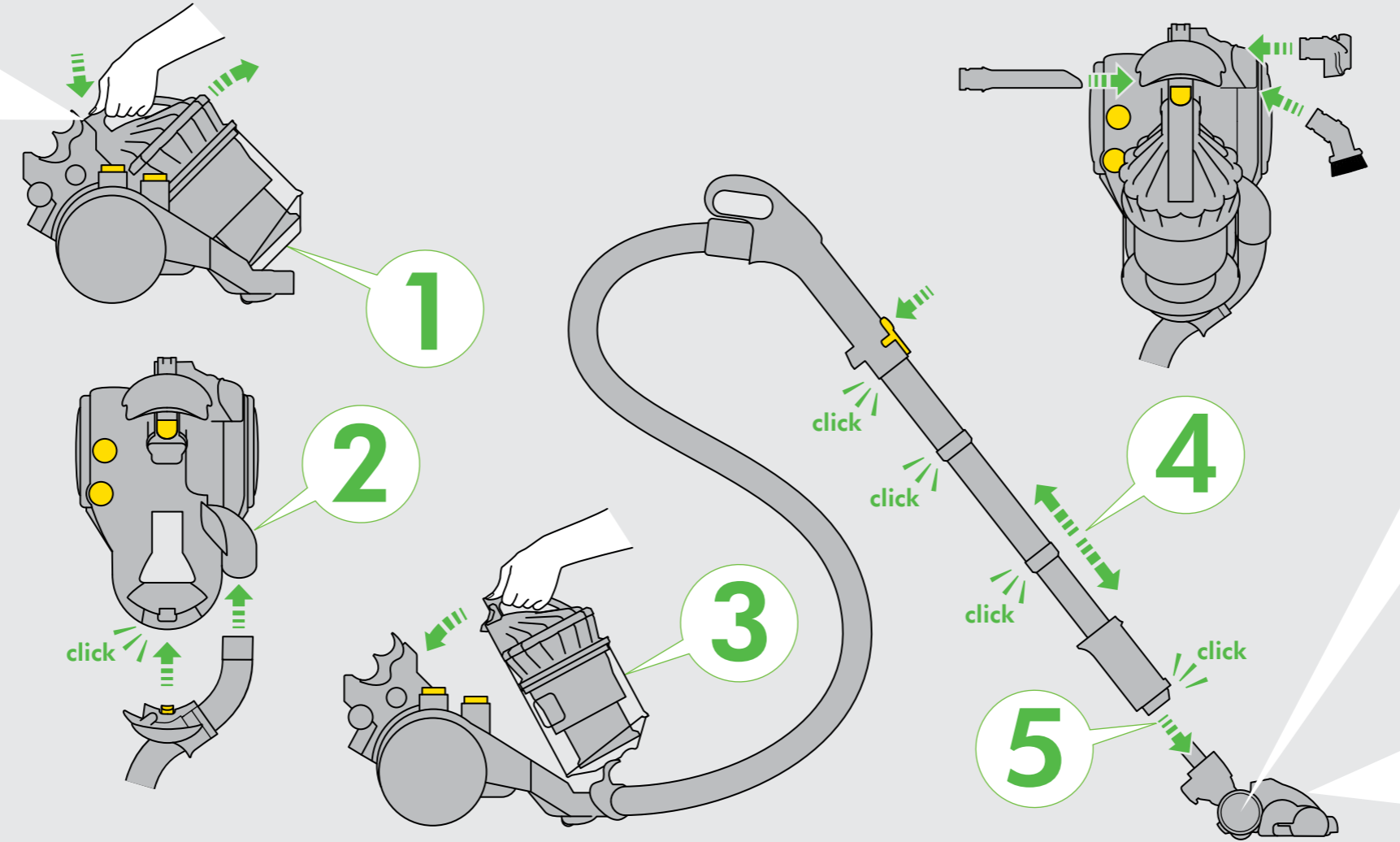
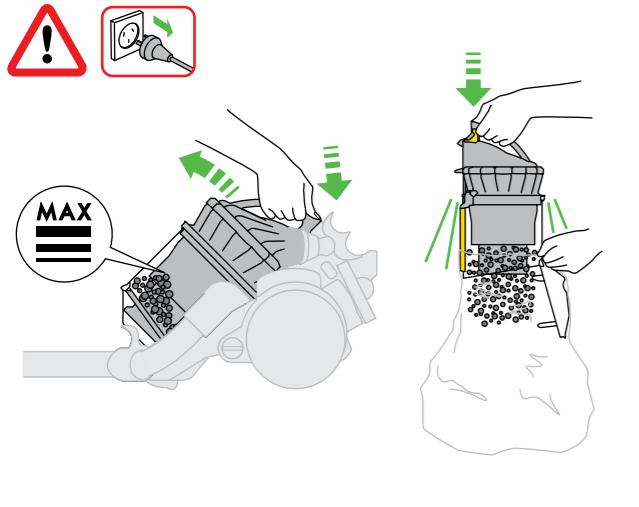
Power and cable



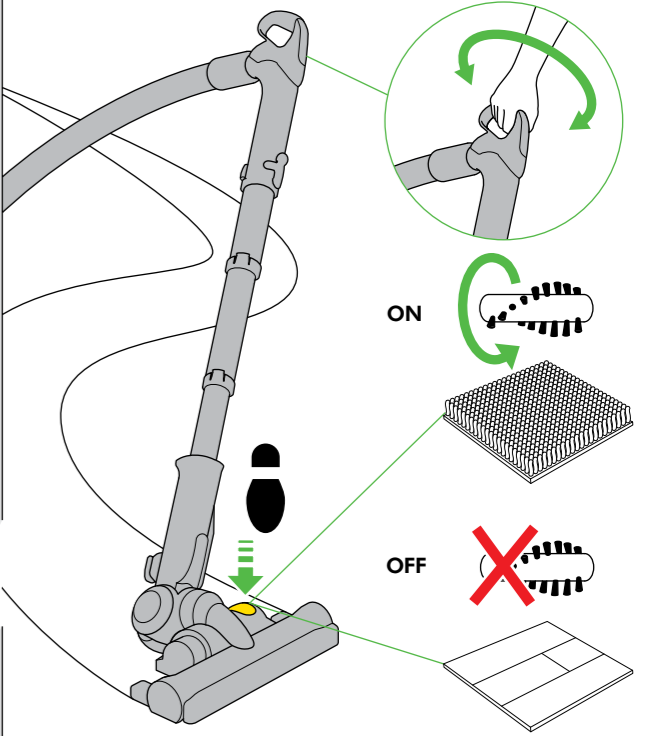
Storage



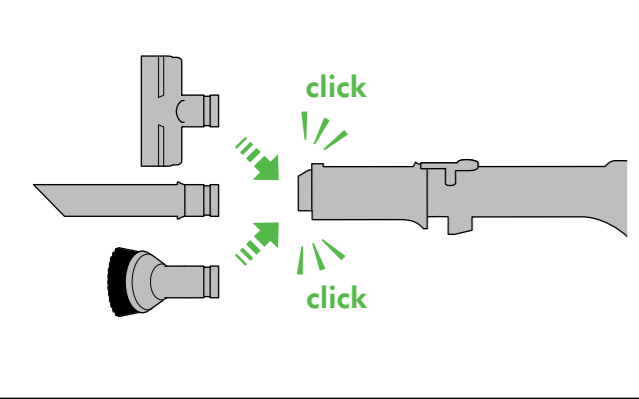
Emptying the clear bin



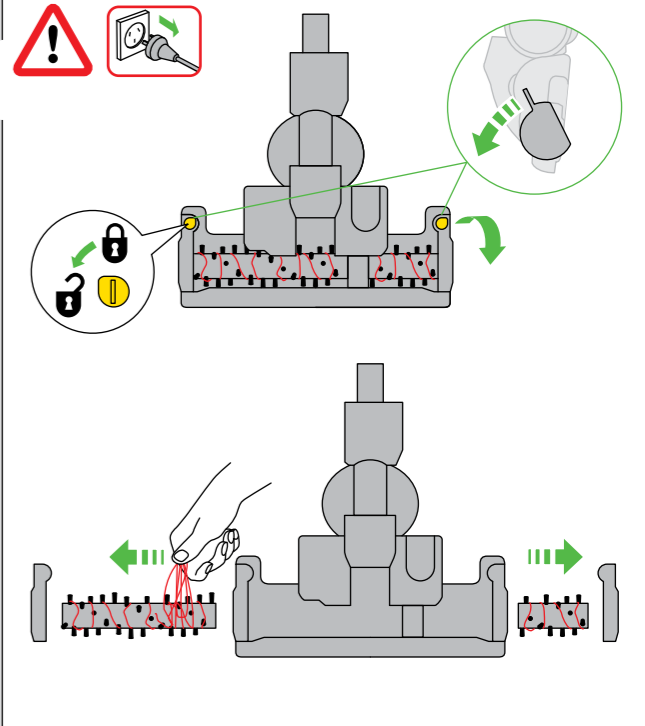
Motorised head



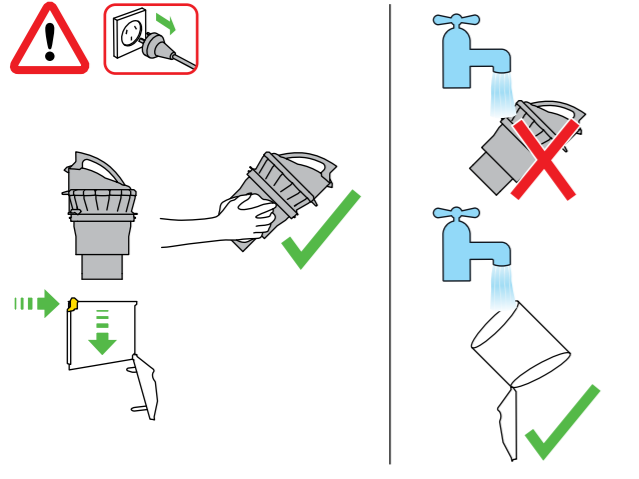
Tools



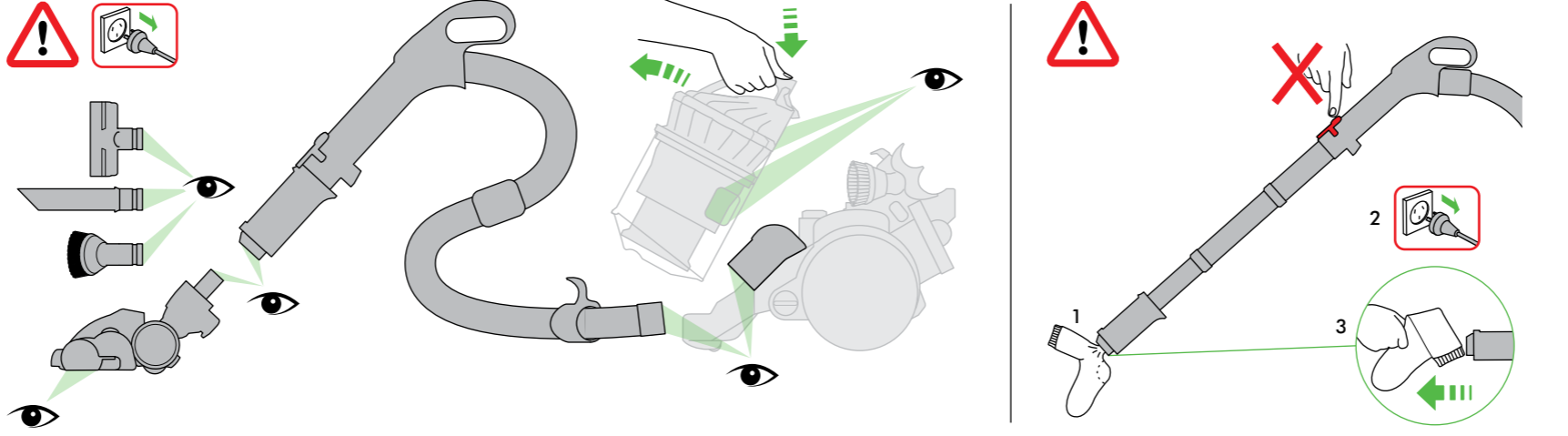
Clearing brush bar obstructions



Cleaning the clear bin



Looking for blockages



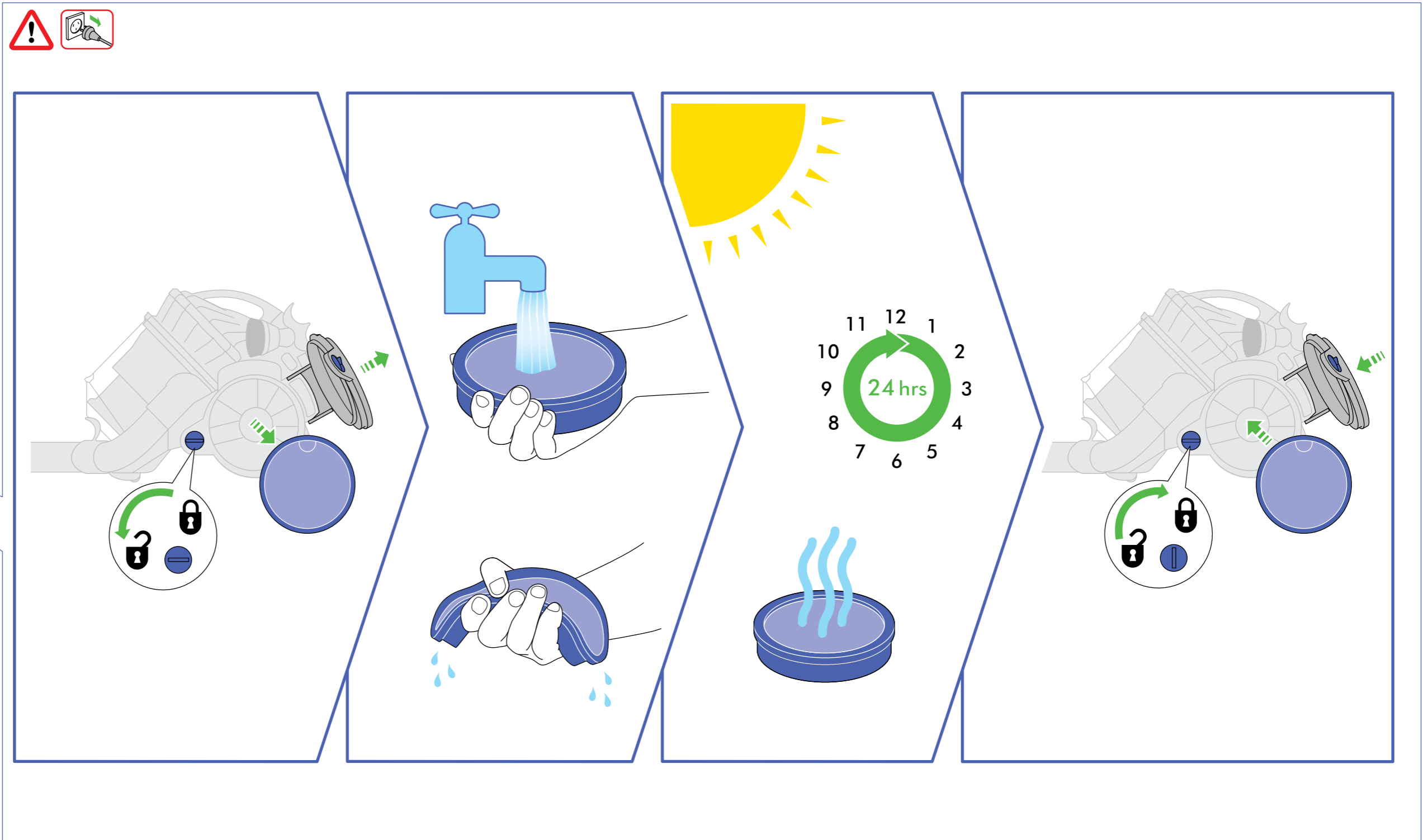
IMPORTANT!

WASH FILTER



Wash filter with cold water at least every 3 months.

Register for a filter wash reminder by email (Australia only):
customercare@dyson.com.au



USING YOUR DYSON APPLIANCE



CAUTION:

- This appliance's hose contains electrical connections: Do not use to suck up water or other liquids. Do not immerse in water for cleaning. The hose should be checked regularly and must not be used if damaged.

PLEASE NOTE:

- Always extend the cable fully to the red tape before use.
- Fine dust such as plaster or flour should only be vacuumed in very small amounts.
- Do not use the appliance to pick up sharp hard objects, such as small toys, pins, paper clips etc.
- Consult your flooring manufacturer's recommended instructions before vacuuming and caring for your flooring, rugs and carpets. Some carpets will fuzz if a rotating brush bar is used when vacuuming. If this happens, we recommend vacuuming in hard floors mode and consulting with your flooring manufacturer.**
- If used in a garage, care should be taken to wipe the soleplate and wheels with a dry cloth after vacuuming to clean off any sand, dirt, or pebbles which could damage delicate floors.
- When vacuuming, certain carpets may generate small static charges in the clear bin. These are entirely harmless and not associated with the main supply. To minimise any effect from this, do not put your hand or insert any object into the clear bin unless you have first emptied it and rinsed it out with cold water.
- Only use parts recommended by Dyson; failure to do so could invalidate your Dyson guarantee.
- Do not use any lubricants, cleaning agents, polishes or air fresheners on any part of the appliance.
- This appliance is fitted with a thermal cut-out. If any part of the appliance becomes blocked the machine may overheat and automatically shut 'OFF'. If this happens, switch 'OFF' and unplug the appliance and allow to cool before attempting to check filters or for blockages. Clear any blockages before restarting.
- Store the appliance indoors. Do not use or store this appliance below 0°C. Ensure that the appliance is at room temperature before operating.

EMPTYING THE CLEAR BIN



CAUTION:

- Empty as soon as the dirt reaches the level of the MAX mark – do not overfill.
- Switch 'OFF' and unplug before emptying the clear bin.
- To remove the cyclone and clear bin unit, press down on the button at the rear of the carrying handle on the cyclone.
- To release the dirt, press all the way down on the button at the rear of the carrying handle on the cyclone.
- To minimise dust/allergen contact when emptying:
 - Encase the clear bin tightly in a plastic bag and empty.
 - Remove the clear bin carefully.
 - Seal the bag tightly, dispose as normal.
- To refit the clear bin:
 - Close the clear bin base so it clicks into place.
 - Push the cyclone and clear bin unit into the main body of the appliance; it will click into place.
 - Ensure the cyclone and clear bin unit are secure.

CLEANING THE CLEAR BIN



CAUTION:

- Remove the cyclone and clear bin (instructions above).
- To separate the cyclone unit from the clear bin press the button to open the clear bin base. Press the button at the rear of the clear bin and separate the cyclone unit from the clear bin.
- Clean the clear bin with cold water only.
- Ensure the clear bin is completely dry before replacing.
- Do not use detergents, polishes or air fresheners to clean the clear bin.
- Do not put the clear bin in a dishwasher.
- Do not immerse the whole cyclone in water or pour water into the cyclones.
- Clean the cyclone shroud with a dry cloth or dry brush to remove lint and dust.
- To refit the bin to the cyclone unit:
 - Close the clear bin base so it clicks into place.
 - Fit the cyclone shroud into the clear bin so that the button clicks and engages.
 - Push the cyclone and clear bin unit into the main body of the appliance; it will click into place.
 - Ensure the cyclone and clear bin unit are secure.

WASHING YOUR FILTER



CAUTION:

- Switch 'OFF' and unplug the appliance before removing the filter.
- Ensure filter is completely dry before refitting into the appliance.

PLEASE NOTE:

- It is important to check your filter regularly and wash at least every 3 months according to instructions, to maintain performance.
- Please leave to dry completely for 24 hours.
- The filter may require more frequent washing if vacuuming fine dust.
- Do not use detergents to clean the filter.
- Do not put the filter in a dishwasher, washing machine, tumble dryer, oven, microwave or near an open flame.
- Register for a filter wash reminder by email (Australia only):
customercare@dyson.com.au

LOOKING FOR BLOCKAGES

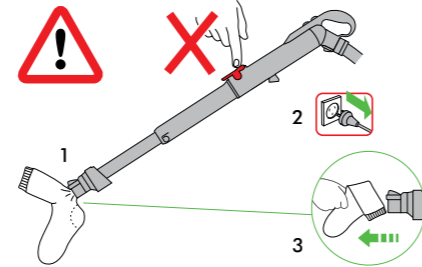


CAUTION:

- Switch 'OFF' and unplug the appliance before checking for blockages.
- Beware of sharp objects when clearing blockages.
- Refit all parts of the appliance securely before using.

PLEASE NOTE:

- Clearing blockages is not covered by your appliance's limited Dyson guarantee. If any part of your appliance becomes blocked, it may overheat and then automatically shut 'OFF'. Unplug the appliance and leave to cool down. Clear blockage before restarting.
- Large items may block the tools or wand inlet, if this happens switch the appliance 'OFF' and remove the plug before removing the blockage. Do not operate the wand release catch.



CLEARING BRUSH BAR OBSTRUCTIONS



CAUTION:

- Switch 'OFF' and unplug the appliance before clearing brush bar obstructions.
- If your brush bar is obstructed, it may shut 'OFF'. If this happens you will need to remove the brush bar as shown and clear any obstructing debris.

AUSTRALIAN CONSUMER LAW

The details of the Dyson guarantee are set out below. In addition to your rights under the Dyson guarantee, we also provide the following statement as required by the Australian Consumer Law: In Australia, your Dyson appliance comes with statutory guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have your Dyson appliance repaired or replaced if it fails to be of acceptable quality and the failure does not amount to a major failure.

DYSON 2 YEAR GUARANTEE TERMS AND CONDITIONS

Terms and conditions of your Dyson 2 year guarantee.

- The Dyson guarantee becomes effective from the date of purchase.
- All work will be carried out by Dyson Appliances (Aust) Pty Ltd., Avery Robinson Ltd. (NZ), Singapore's authorised agent - Service @ Home Pte. Ltd., Indonesia's authorised agent - PT Higiemis Indonesia or their authorised agents.
- Any parts replaced will become the property of Dyson Appliances (Aust) Pty Ltd., Avery Robinson Ltd. (NZ), Dyson Singapore Pte Ltd. or PT Higiemis Indonesia.
- The repair and replacement of your appliance under Dyson guarantee will not extend the Dyson guarantee period.
- The Dyson guarantee provides benefits which are additional to and do not affect your statutory rights and remedies as a consumer.
- You must provide proof of (both original and any subsequent) delivery/purchase before any work can be carried out on your Dyson appliance. Without this proof, any work carried out pursuant to the Dyson guarantee and any associated delivery charges (both to and from us) will be at your cost, subject to your statutory rights and remedies as a consumer. Please keep your receipt or delivery note.

WHAT IS COVERED

Your Dyson guarantee covers:

- The repair or replacement of your appliance if your appliance is found to be defective due to faulty materials, workmanship or function within 2 years of purchase or delivery (if any part is no longer available or out of manufacture Dyson will replace it with a functional replacement part).
- Use of the appliance in the country of purchase.

WHAT IS NOT COVERED

Under your Dyson guarantee, Dyson shall not be liable for costs of repair or replacement of a product incurred as a result of:

- Normal wear and tear (e.g. fuse, belt, brush bar etc).
- Industrial use of the appliance such as vacuuming gyprock dust or builders dust. This may void your Dyson guarantee.
- Accidental damage, faults caused by negligent use or care, neglect, careless operation or handling of the appliance which is not in accordance with this Dyson Operating Manual.
- Blockages – please refer to this Dyson Operating Manual for details of how to unblock your appliance.
- Use of the appliance for anything other than normal domestic household purposes in the country of purchase.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories other than those produced or recommended by Dyson.
- Damage from external sources such as transit, weather, electrical outages or power surges.
- Failures caused by circumstances outside Dyson's control.
- Repairs or alterations carried out by parties other than Dyson or its authorised agents.

If your Dyson guarantee does not apply, you may have statutory rights and remedies available to you as a consumer.

If you are in any doubt as to what is covered by your Dyson guarantee, please call the Dyson Customer Care Helpline on:
Australia 1800 239 766
New Zealand 0800 397 667
Singapore 7000 435 7546
Indonesia 021 707 39766

Remember: Always disconnect plug from mains before inspecting for problems.

- If your appliance will not operate, first check mains socket has electricity supply and the plug is properly inserted into the socket.
- Sucking up certain items such as stockings, clippings of cloth, sizeable pieces of paper etc may block the hose or ducts. Should a blockage occur, refer to the 'Looking for blockages' section in this Dyson Operating Manual (see pages 4, 5 and 8).
- Never pick up hot cinders or lit cigarette ends.
- Do not attempt to pick up water with your appliance. It has not been designed as a wet pick-up cleaner.

REGISTERING YOUR DYSON GUARANTEE

To help us ensure you receive prompt and efficient service, please register as a Dyson appliance owner. There are three ways to do this:

- Online (Australia and New Zealand only)
AU: www.dyson.com.au/register
NZ: www.dyson.co.nz/register
- By calling the Dyson Customer Care Helpline.
- By completing and returning the enclosed form to us by mail. This will confirm ownership of your Dyson appliance in the event of an insurance loss, and enable us to contact you if necessary.

DYSON CUSTOMER CARE

THANK YOU FOR CHOOSING TO BUY A DYSON APPLIANCE

- If you have a query about your Dyson appliance, call the Dyson Customer Care Helpline and quote your serial number, or contact us via the website. Your serial number can be found on the main body of the appliance behind the clear bin.

- Most queries can be solved over the phone by one of our Dyson Customer Care Helpline staff.
- If your Dyson appliance needs a service, call the Dyson Customer Care Helpline so we can discuss the available options.
- To enable us to carry out work on your Dyson appliance please contact the Dyson Customer Care Helpline to obtain a reply paid delivery address in your state (available in Australia only).
- If your appliance is under Dyson guarantee and the repair or replacement is covered, it will be repaired or replaced at no cost. If the repair or replacement is found not to be covered under the Dyson guarantee, the repair or replacement of the appliance and any associated delivery charges (both to and from us) will be at your cost, subject to your statutory rights and remedies as a consumer.

DYSON CUSTOMER CARE DETAILS

If there are any queries, please call the Dyson Customer Care Helpline.

AU: 1800 239 766
(Mon-Fri 8:00am to 6:00pm EST, Sat-Sun 8:30am to 4:00pm EST)
www.dyson.com.au
NZ: 0800 397 667 (Mon-Fri 8:30am to 5:00pm)
www.dyson.co.nz
SG: 7000 435 7546 (Mon-Fri 9:00am to 6:00pm)
www.dyson.com.sg
ID: 021 707 39766 (Mon-Fri 9:00am to 5:00pm)
www.dyson.co.id

ABOUT YOUR PRIVACY

Dyson may use your information provided for future marketing and research purposes (including sending commercial electronic messages) and may disclose it to third parties for the purposes of providing the services you have requested, or to our business partners or professional advisers. If you wish to access your personal information or see our full privacy policy, please contact us at customercare@dyson.com.au

DISPOSAL INFORMATION

Dyson products are made from high grade recyclable materials. Please dispose of this product responsibly and recycle where possible.

When your Dyson appliance reaches the end of its life, we are responsible for its safe disposal. You can send your old Dyson appliance back to us (at our cost) and we will organise for it to be recycled.*

*Please note that not all parts are recyclable. Recycling of parts is subject to the capabilities of 3rd party suppliers. Available in Australia only.

Simply:

- Box up your old Dyson appliance
- Take the package to your local post office and send to the address below:

Dyson We Recycle
Reply Paid 83215
Dyson Service Centre
Unit 6 & 7, 7-11 Parraweena Rd
Taren Point, NSW 2229

PRODUCT INFORMATION

Please note: Small details may vary from those shown.

IMPORTANT!

WASH FILTER



Wash filter with cold water at least every 3 months.



Dyson Customer Care

If you have a question about your Dyson appliance, call the Dyson Customer Care Helpline with your serial number and details of where and when you bought the appliance, or contact us via the Dyson website. The serial number can be found on the main body of the appliance behind the clear bin.

AU Dyson Customer Care
customercare@dyson.com.au
1800 239 766
Dyson Appliances (Aust) Pty Ltd.,
PO Box 2835,
Taren Point, NSW 2229,
Australia
www.dyson.com.au

NZ Dyson Customer Care
dyson@averyrobinson.co.nz
0800 397 667
Avery Robinson Ltd.,
Unit F, 151D Marua Road,
Ellerslie, Auckland 1051,
New Zealand
www.dyson.co.nz

SG Dyson Customer Care
singapore@dyson.com
7000 435 7546
Service @ Home Pte Limited,
2 Leng Kee Road,
#04-09A Thye Hong Centre,
Singapore 159086
www.dyson.com.sg

ID Dyson Customer Care
service@higienis.com
021 707 39766
PT. Higienis Indonesia
Permata Plaza Top Floor TF-04,
Jl. M. H. Thamrin Kav. 57,
Jakarta 10350
Indonesia
www.dyson.co.id



QUESTIONNAIRE

Please take a few moments to answer our questions.
They will help us develop new products for the future.

- This vacuum cleaner is...
 - My first vacuum cleaner (please go to question 3)
 - A replacement vacuum cleaner
 - An additional vacuum cleaner
- Which brand of vacuum cleaner are you replacing or adding to?
 - Dyson
 - Hoover
 - Miele
 - Vax
 - Volta
 - Other, please specify _____
 - Electrolux
 - LG
 - Nilfisk
 - Wertheim
- Why did you choose to buy a Dyson vacuum cleaner?
(Please rank in order, 1-5. 1 being the most important).
 - Dyson reputation
 - Good for pet hair pick-up
 - No loss of suction
 - Previous experience of Dyson
 - HEPA filter/benefit for asthma and allergy sufferers
 - Features
 - Price/special offer
 - Wanted a bagless cleaner
 - Compact and easy to store
 - Store staff recommendation
 - Picks up more dust than others
 - Latest model/technology
 - Reliability/quality
 - Friend/family recommendation
 - Other
- Where did you first hear about Dyson?
 - From friends and family
 - Saw it on the internet
 - From TV/a magazine advert
 - Saw it in a store catalogue
 - Saw it in a store
 - Recommended by salesperson
- Where did you look for additional information?
 - Dyson website
 - Online reviews and forums
 - Talked to retail staff
 - Retail catalogue
 - Didn't do any additional research
- Do you own other Dyson products?
 - Handheld
 - Vacuum cleaner
 - No
 - Fan
 - Handstick
- What is your average household income?
 - Less than \$45,000
 - Between \$45,000 – \$74,999
 - Between \$75,000 – \$100,000
 - Over \$100,000
- Do you have any household pets?
 - Dog
 - No
 - Cat
 - Other
- Does anyone in your household suffer from any of the following?
 - Asthma
 - No
 - Allergies
- To which age group do you belong?
 - 16 – 24
 - 35 – 44
 - 55 – 64
 - 25 – 34
 - 45 – 54
 - 65+
- Would you recommend a Dyson vacuum cleaner to your family and friends?
 - Yes
 - No
- Do you have children?
 - Pre-school
 - Aged +17 years
 - Pregnant
 - Aged 5-17 years
 - Children no longer at home
 - No children
- Which best describes your house?
(Tick one from each column).
 - Own house
 - Rented house
 - Own apartment/villa
 - Rented apartment/villa
 - Share accommodation
 - Live with parents
 - Up to 2 beds
 - 3-4 beds
 - More than 4 beds

THANK YOU FOR YOUR TIME



dyson GUARANTEE FORM

2 year Dyson guarantee – plus option to extend to 5 years.

Section 1: Dyson 2 year guarantee

Please complete Section 1 to register as a Dyson appliance owner, and return it in the envelope provided. Alternatively, register online (Australia and New Zealand only).

Serial number			
Date of purchase	<input type="text"/> / <input type="text"/> / <input type="text"/>	Country of purchase	AU <input type="checkbox"/> NZ <input type="checkbox"/> SG <input type="checkbox"/> ID <input type="checkbox"/>
Store of purchase			
<input type="text"/>			
Did you purchase an extended warranty from the retailer?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
If yes, for what additional period?	1 year <input type="checkbox"/>	2 years <input type="checkbox"/>	3 years <input type="checkbox"/>

Title	First name	Surname
<input type="text"/>	<input type="text"/>	<input type="text"/>
Address		
<input type="text"/>		
<input type="text"/>		
<input type="text"/>		
Postcode		
<input type="text"/>		
email	Contact number	
<input type="text"/>	<input type="text"/>	
Privacy Act		
Dyson may use this information for future marketing and research purposes (including sending commercial electronic messages) and may disclose it to third parties for the purposes of providing the services you have requested or to our business partners or professional advisers. If you wish to access your personal information or see our full privacy policy, please contact us at customer-care@dyson.com.au		
If you do not wish to receive marketing information by these methods from Dyson please tick this box. <input type="checkbox"/>		

REGISTER ONLINE
Visit our website to register your Dyson full parts and labour 2 year guarantee (Australia and New Zealand only).
AU: www.dyson.com.au/register
NZ: www.dyson.co.nz/register

REGISTER BY PHONE
Call our dedicated Helpline
AU 1800 239 766 NZ 0800 397 667
SG 7000 435 7546 ID 021 707 39766

REGISTER BY MAIL
Complete and return the form to Dyson in the envelope supplied.

Section 2: Dyson 2+3 year guarantee

Increase your Dyson 2 year guarantee cover to 5 years when you purchase an extended guarantee from Dyson (Australia only). This option is just AU\$105.00. Dyson is committed to providing the best Aftersales Service, which is why we offer the option to extend your Dyson 2 year guarantee to 5 years. The terms of the Dyson 2 year guarantee on page 9 of this Dyson Operating Manual will apply to the Dyson extended guarantee. The Dyson extended guarantee is underwritten by Dyson Appliances (Aust) Pty Ltd. To purchase, just complete the fields below. Send both sections to us, together with your cheque/money order or credit card details, within 2 years of your appliance purchase. Offer to purchase the Dyson extended guarantee is only available within 2 years of customers purchasing their appliance. Offer not available to customers who have purchased an extended warranty from a retailer. The Dyson extended guarantee provides benefits which are additional to, and do not affect, your statutory rights and remedies as a consumer. If you decide not to extend your Dyson 2 year guarantee, you may have statutory rights and remedies available to you as a consumer.

Cheque/money order made payable to: Dyson Appliances.

Credit card	<input type="checkbox"/> Mastercard <input type="checkbox"/> Visa <input type="checkbox"/>
Card Number	<input type="text"/> / <input type="text"/> / <input type="text"/> / <input type="text"/>
Expiry Date	M/M <input type="text"/> / <input type="text"/> Y/Y <input type="text"/> / <input type="text"/>

Declaration	
I hereby apply for the Dyson appliance extended guarantee in accordance with the terms and conditions of your plan. I confirm the appliance is in good working order and used for domestic purposes only and declare that the details on this proposal are true and complete to the best of my knowledge and belief.	
Signature	Date
<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
WARNING Any false statement may render this plan invalid	