



# Buy it



# Try it



# Keep it...

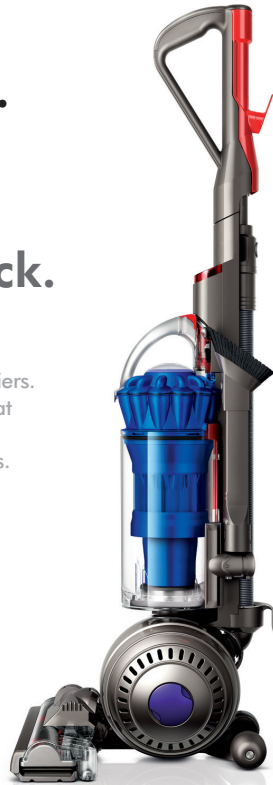
**and claim an additional  
Dyson 3 year guarantee.**

**If in 60 days you're not  
completely satisfied we  
will give your money back.**

Offer only available on full sized Dyson vacuum cleaners  
(please check terms and conditions).

Excludes Handhelds, Handsticks, accessories and Air Multipliers.

Valid on purchases made between 01.04.12 and 31.05.12 at  
participating retailers. Guarantee claim must be received by  
15.06.12. Terms and conditions apply, see reverse for details.



dyson


# How to claim your 'Additional guarantee offer'

1. Complete this form and attach a photocopy of your proof of purchase.

**DO NOT SEND ORIGINAL**

2. Send to: **DYSON GUARANTEE PROMOTION,  
PO BOX 2958, TAREN POINT NSW 2229**

3. Forms must be received by last mail 15.06.12.

*Name		
*Address		
*Suburb	*State	*Postcode
*Mobile	*Email	
*Date of purchase	*Store of purchase	
*Serial No.		

\*Indicates mandatory field.

Serial number located on the back of the product operating manual.

## How to claim your '60 day money back guarantee'

If you are not completely satisfied with the performance of your Dyson barrel or upright, please call (02) 9540 0491 to obtain return information.

All arrangements must be made within 60 days of purchase.

Offer valid for purchases made between 01.04.12 and 31.05.12.



**TERMS AND CONDITIONS:** 1. Information on these offers and how to claim forms part of these Terms and Conditions. By participating you accept these Terms and Conditions. 2. These offers are open to all residents of Australia. Employees and their immediate families of the Promoter are ineligible to claim. 3. To be eligible to claim these offers, you must purchase a full sized Dyson vacuum cleaner (models DC23 Motorhead, DC39 Animal, DC39 Allergy, DC39 Multi floor, DC29 Multi floor, DC38 Multi floor, DC26 Hepa, DC41 Animal, DC40 Allergy, DC24 Hepa, DC33 Multi floor, DC22 Turbine and DC25 Allergy), between 01.04.12 – 31.05.12 at a participating retailer. **Additional guarantee offer 4.** To claim the additional 3 year guarantee from the Promoter you must complete and submit this claim form and attach a photocopy of valid proof of purchase. Only one claim per purchase. All claim forms must be received by the Promoter by 15.06.12. 5. The Dyson Guarantee commences from the date of purchase. 6. The terms of the standard 2 year Dyson Guarantee will apply to the additional guarantee provided under this offer, except that the standard 2 year term will be extended by 3 years to 5 years in total. The Dyson Guarantee provides for repair or replacement if your vacuum cleaner is defective due to faulty materials, workmanship, or function. Some things are not covered under the Dyson Guarantee, such as fair wear and tear. As explained in the Dyson Guarantee, rights under the Dyson Guarantee are in addition to any rights you have under the Australian Consumer Law. Refer to the product's operating manual or www.dyson.com.au for terms of the Dyson Guarantee. **60 day money back guarantee 7.** (a) To be eligible for a refund under this offer: (i) the product must have been used under normal household conditions and maintained according to the instructions supplied; and (ii) you must produce such evidence as is reasonably required by the Promoter to establish that the vacuum cleaner is not subject to any hire purchase, lease, rental or other agreement, a result of which being that another party has an interest in or charge over the vacuum cleaner. (b) To receive a refund from the Promoter under this offer, you must phone the Promoter to make the necessary arrangements within 60 days of purchase: (02) 9540 0491 (c) It is your sole responsibility to arrange and pay for the return of the machine to the Promoter's Sydney premises (address below). The Promoter accepts no responsibility for the loss or damage of the machine during its return, which is at your sole risk until received by the Promoter. The Promoter can arrange pick-up for up on request for AUD \$30 charge. (d) The machine and all accessories must be returned undamaged, in full working order, in original packaging and with original proof of purchase. (e) The Promoter has absolute discretion to determine whether the above conditions have been satisfied entitling you to a refund under this offer. (f) Allow 30 days for the receipt of refund from the date of authorisation by the Promoter. (g) Refunds under this offer will be provided by cheque, addressed to the name of the purchaser as detailed on the invoice or otherwise communicated to the Promoter. **General 8.** These offers are in addition to, and do not exclude, restrict or modify, any rights you have under the Australian Consumer Law. 9. The Promoter reserves the right to verify the validity of all claims and disqualify any claimant for tampering with the claim process or for submitting a claim which is not in accordance with these Terms and Conditions. 10. Except for any liability that cannot be excluded by law, the Promoter excludes all liability (including negligence), for any personal injury; or any loss or damage; whether direct, indirect, special or consequential, arising in any way out of the promotional offer, including any claim form that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter. 11. The Promoter collects personal information in order to conduct these offers and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities. Unless otherwise advised, the Promoter may also use the information for promotional, marketing and publicity purposes including sending electronic messages or telephoning the claimant. Claimants should direct any request to access, update or correct information to the Promoter. 12. The Promoter's decision is final and no correspondence will be entered into. 13. The Promoter is Dyson Appliances (Aust) Pty Ltd, 8-10 Mangrove Lane, Taren Point, NSW 2229, ph 1800 239 766 A.B.N. 50 073 072 509.