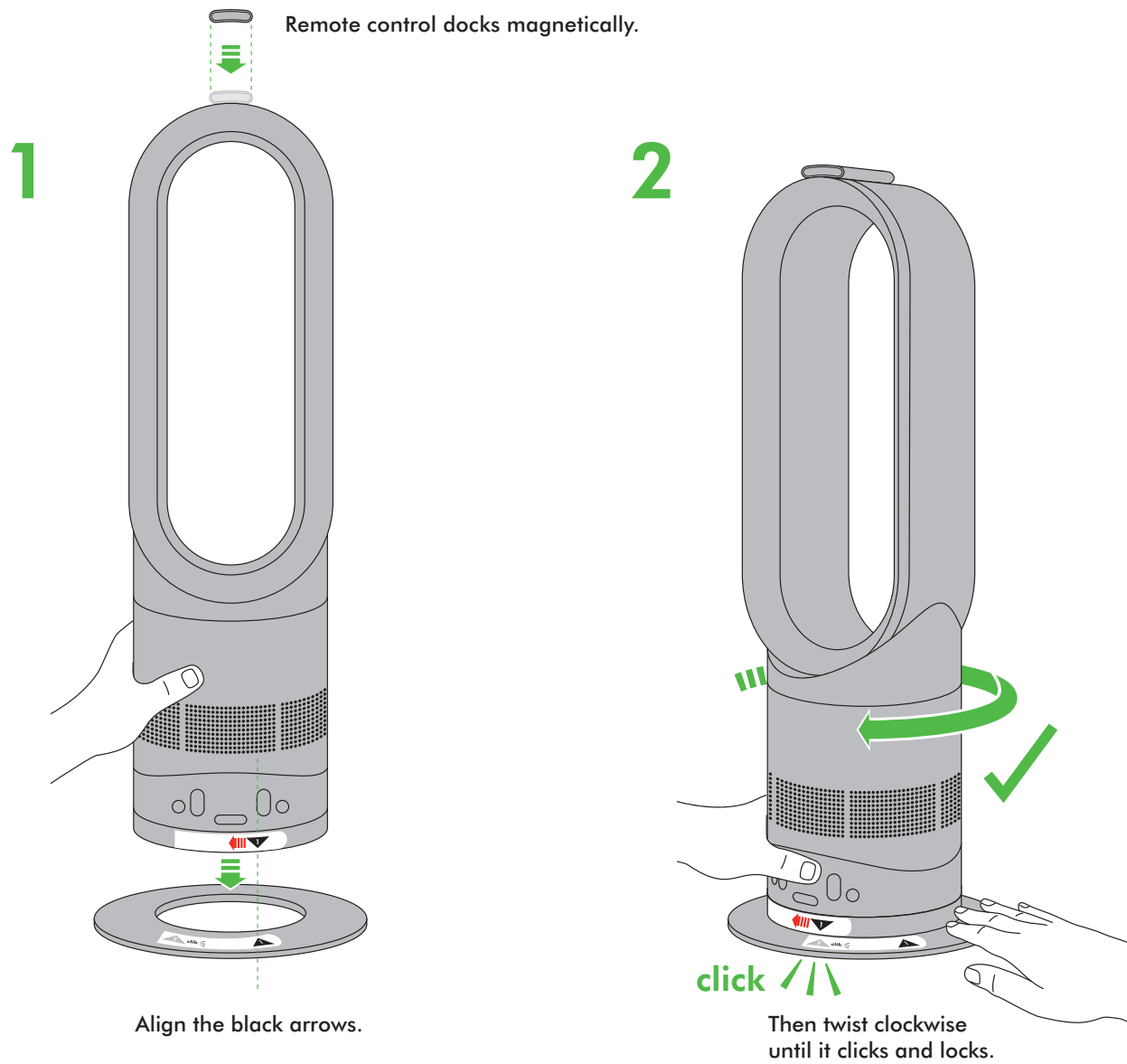


ASSEMBLY



REGISTER
YOUR DYSON 2 YEAR
GUARANTEE TODAY



DYSON CUSTOMER CARE

THANK YOU FOR CHOOSING TO BUY A DYSON APPLIANCE

Your Dyson appliance will be covered for parts and labour for 2 years from the date of purchase, as detailed in the terms of the Dyson guarantee on page 8 of this Dyson Operating Manual.

If you have a query about your Dyson appliance, call the Dyson Customer Care Helpline quoting your serial number and details of where and when you bought the appliance.

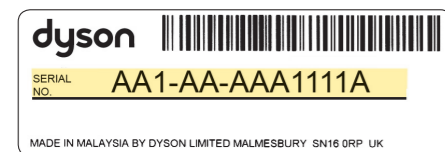
Your serial number can be found on the rating plate which is on the base of the appliance.

Most queries can be solved over the phone by one of our Dyson Customer Care Helpline staff (details below).

Visit our website to register your Dyson full parts and labour guarantee online (Australia and New Zealand only).

AU: www.dyson.com.au/register
NZ: www.dyson.co.nz/register

Note your serial number for future reference.



This illustration is for example purposes only.

IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING THIS APPLIANCE READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THIS MANUAL AND ON THE APPLIANCE

When using an electrical appliance, basic precautions should always be followed, including the following:

WARNING

THE HEATER AND THE REMOTE CONTROL BOTH CONTAIN MAGNETS.

1. Pacemakers and defibrillators may be affected by strong magnetic fields. If you or someone in your household has a pacemaker or defibrillator, avoid placing the remote control in a pocket or near to the device.
2. Credit cards and electronic storage media may also be affected by magnets and should be kept away from the remote control and the top of the heater.

WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

1. This heater is hot when in use and for a short period after use. To avoid burns, do not let bare skin touch hot surfaces. When moving the heater hold it by the base, not the air loop amplifier.
2. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes and curtains, at least 0.9m from the front of the heater and also keep them away from the sides and rear when the heater is plugged in.
3. Extreme caution is necessary when any heater is used by or near children or infirm persons and whenever the heater is left operating and unattended.
4. Do not allow to be used as a toy. Close attention is necessary when used by or near young children. Children should be supervised to ensure that they do not play with the heater or remote control.
5. This heater and remote control are not intended for use by young children or infirm persons with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person concerning use of the heater to ensure that they can use it safely.
6. The base must be fitted securely before operating. Do not dismantle or use without the base fitted.
7. Suitable for dry locations ONLY. Do not use outdoors or on wet surfaces. Do not use in bathrooms, laundry areas and similar indoor locations. Never locate the heater where it may fall into a bath or other water container. Do not use or store where it may get wet or in the immediate surroundings of a bath, a shower or a swimming pool.
8. A heater has hot parts inside. Do not use it in areas where petrol, paint, or flammable liquids are used or stored or where their vapours are present. Do not use in conjunction with or directly next to an air freshener or similar products.
9. Do not locate directly below a mains electricity supply socket.
10. Always plug directly into a wall socket. Never use with an extension cable as overloading may result in the cable overheating and catching fire.
11. Do not handle any part of the plug or heater with wet hands.
12. Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable.
13. Do not stretch the cable or place the cable under strain. Do not run the cable under carpeting. Do not cover the cable with throw rugs, runners, or similar coverings. Do not route the cable under furniture or appliances. To avoid a tripping hazard arrange the cable away from traffic areas so that it will not be tripped over.
14. Do not use with a damaged cable or plug. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified persons in order to avoid a hazard.
15. To disconnect the heater, turn the controls off, then remove the plug from the socket. Always unplug the heater when not in use.
16. Do not use if the heater malfunctions or has been dropped or damaged in any manner. Contact the Dyson Customer Care Helpline or return to an authorised service facility for examination and/or repair.
17. To prevent a possible fire, do not use with any opening or exhaust blocked, and keep free of dust, lint, hair, and anything that may reduce airflow. Do not put any object into the inlet grill or the exhaust opening as this may cause an electric shock, fire or damage the heater.
18. Do not use on soft surfaces, such as a bed, where openings may become blocked.
19. Use only as described in this Dyson Operating Manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
20. In order to avoid overheating and fire hazard, do not cover the heater.
21. Choking hazard: the remote control unit contains a small battery. Keep the remote control away from children and do not swallow the battery. If the battery is swallowed seek medical advice at once.
22. The heater should be positioned so the airflow is directed away from any walls or room corners.

IMPORTANT SAFETY FEATURES

For your safety this heater is fitted with automatic cut-out switches that operate if the heater tips over or overheats. If the switches operate, unplug the heater and allow it to cool. Before restarting the heater check and clear any blockages and ensure the heater is on a solid level surface.

READ AND SAVE THESE INSTRUCTIONS

THIS DYSON APPLIANCE IS INTENDED FOR HOUSEHOLD USE ONLY

3 EASY WAYS TO REGISTER YOUR DYSON 2 YEAR GUARANTEE



REGISTER ONLINE

Visit our website to register your full Dyson parts and labour guarantee online (Australia and New Zealand only).

AU: www.dyson.com.au/register
NZ: www.dyson.co.nz/register



REGISTER BY PHONE

AU 1800 239 766
NZ 0800 397 667
SG 7000 435 7546
ID 021 707 39766
MY 603 7710 5877



REGISTER BY MAIL

Complete and return the form to Dyson in the envelope supplied (not available in Malaysia).



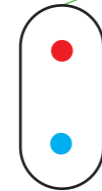
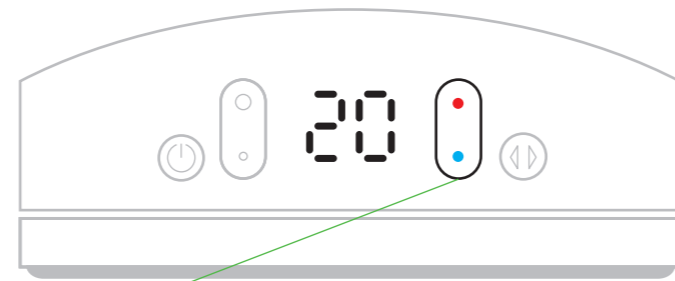
Controls

1. Power on



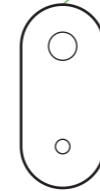
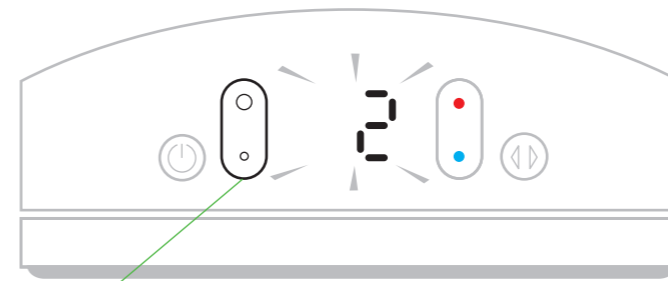
Each time the heating mode is selected, it conducts a short calibration cycle. Airflow will be automatically controlled during this cycle. Once the calibration cycle is complete, it will revert to the selected airflow speed. On first use, the heater will default to a temperature 1°C higher than the current room temperature. Thereafter, the heater will remember the last target temperature set.

2. Thermostat control



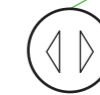
Select the desired room temperature. Pressing red increases the target temperature, blue decreases it. The heater will not operate unless the target temperature is above the room temperature.

3. Airflow speed control



To change the airflow speed press the airflow speed control button. The digital display will show the new speed; after 3 seconds it will change back to the target temperature.

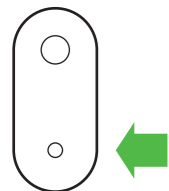
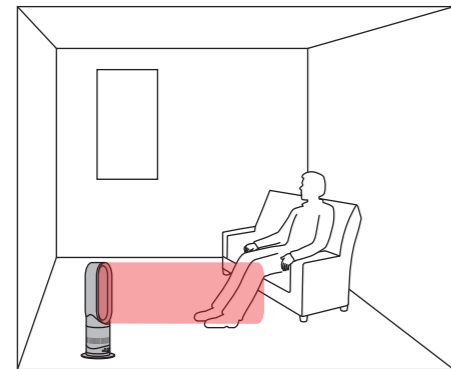
4. Oscillation control



To start the heater oscillating, press the oscillation control button. The heater will not oscillate when the control buttons are pressed.

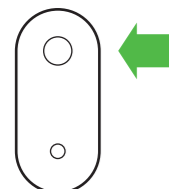
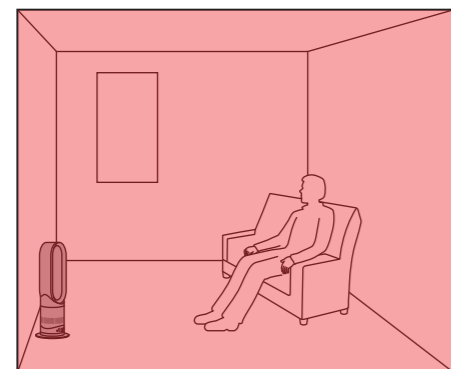
Heating mode

Spot heat



Select a low flow of air.

Whole room

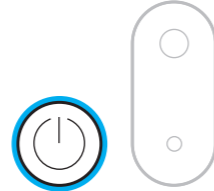
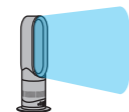


Select a high flow of air.



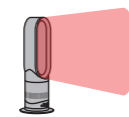
For best results turn on the oscillation control.

Cool air mode



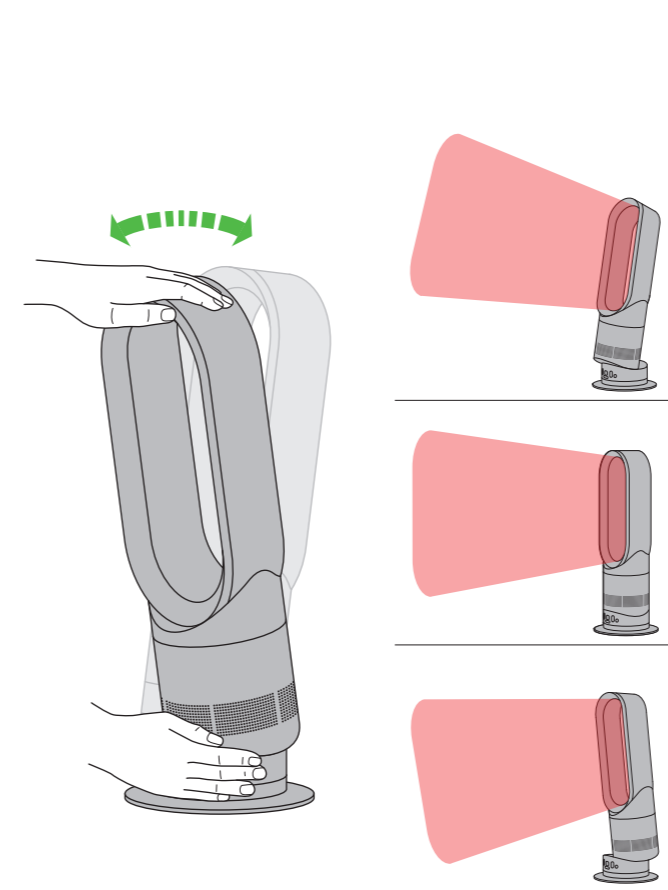
Press the blue thermostat control button to change the target temperature to 0°C. The power button light will change from red to blue. To adjust the airflow speed use the airflow speed control.

To return to heating mode



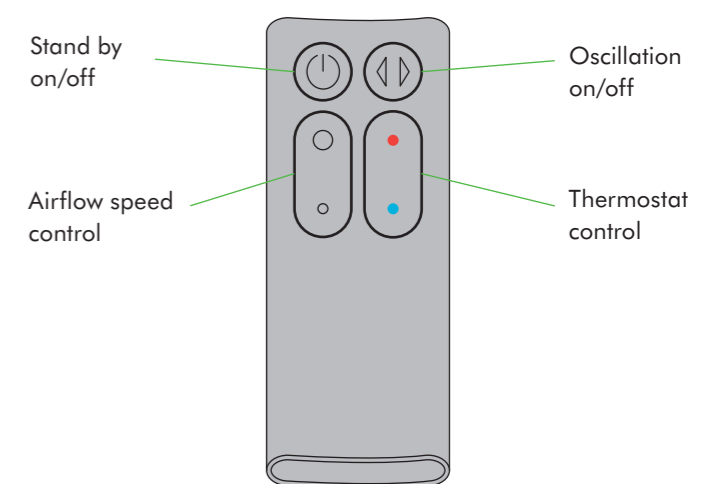
Press the red thermostat control button until the digital display shows the desired target temperature. The power button light will change from blue to red.

Tilt function

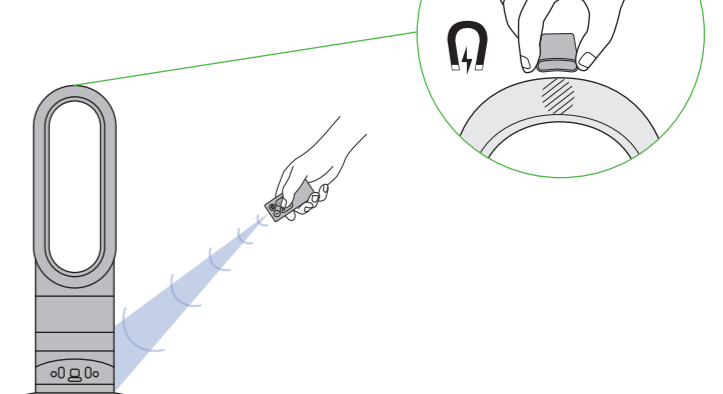


Carefully hold the base and the top of the air loop amplifier. Tilt forward or backward for the required airflow angle.

Power and remote control

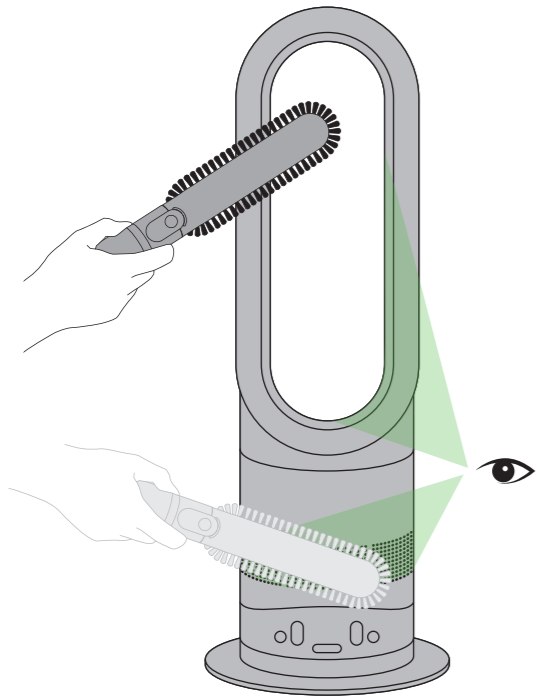


Remote control docks magnetically. Attach remote control to top of heater with the buttons facing down.



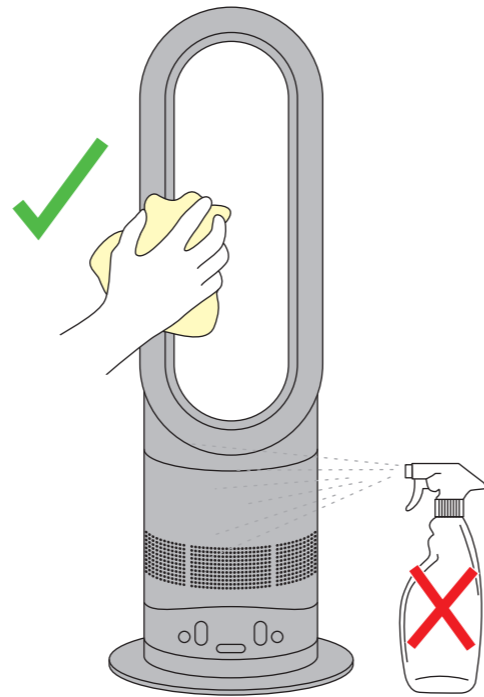
To operate, point remote control toward the front of the base.

Clearing blockages



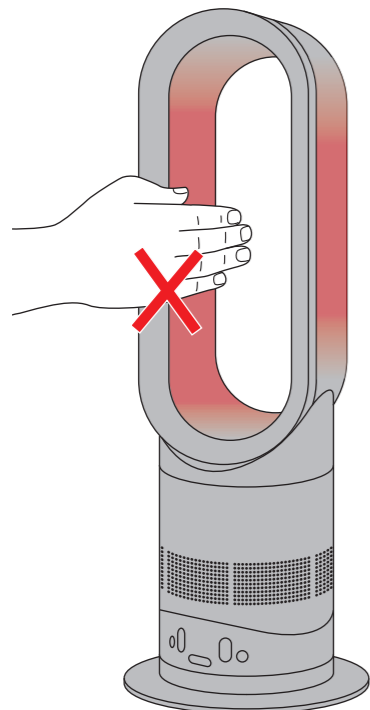
Ensure the heater is unplugged and has been allowed to cool. Look for blockages in the air inlet holes and in the small aperture inside the air loop amplifier. Use a soft brush to remove debris.

Cleaning



Unplug from the mains electricity supply. Allow to cool for 1 to 2 hours before cleaning if the heater has been in use. To clean, wipe with a dry or damp cloth. Do not use detergents or polishes.

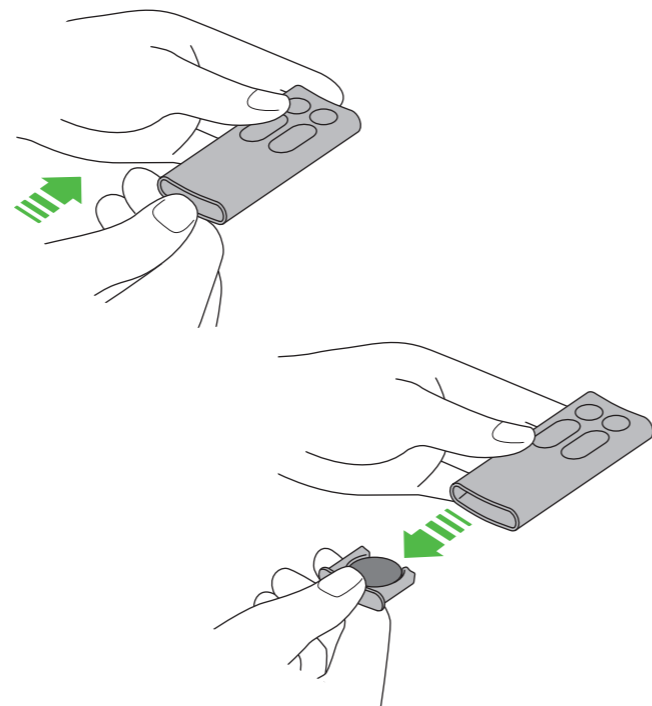
Caution: hot when in use



This heater is hot when in use and for a short period after use. Do not let bare skin touch hot surfaces. If children are present, consider positioning the heater out of their reach.

Battery replacement

Battery type CR 2032.



Press the end of the remote to release the battery.

USING YOUR DYSON HEATER

PLEASE READ THE 'IMPORTANT SAFETY INSTRUCTIONS' ON PAGE 3 OF THIS DYSON OPERATING MANUAL BEFORE PROCEEDING.

OPERATION

- The base must be fitted securely before operating. Do not dismantle or use without the base fitted.
- The heater will not operate unless the target temperature is above the room temperature.
- Each time the heating mode is selected, it conducts a short calibration cycle. Airflow will be automatically controlled during this cycle. Once the calibration cycle is complete, it will revert to the selected airflow speed.
- The heater will not oscillate when the control buttons are pressed.
- For your safety this heater is fitted with automatic cut-out switches that operate if the heater tips over or overheats. If the switches operate, unplug the heater and allow it to cool. Before restarting the heater check and clear any blockages and ensure the heater is on a solid level surface.
- If power is interrupted an E1 failure message will be displayed. The heater will need to be turned off and then on again. If the problem persists, call the Dyson Customer Care Helpline.
- Do not carry out any maintenance or repair work other than that shown in this Dyson Operating Manual, or advised by the Dyson Customer Care Helpline.
- Do not lubricate any part of this heater.

TILT FUNCTION

Carefully hold the base and the top of the air loop amplifier. Tilt forward or backward for the required airflow angle (see page 5).

CLEANING

- Turn the heater into stand by mode/off.
- Unplug from the mains electricity supply.
- Allow to cool for 1 to 2 hours before cleaning if the heater has been in use.
- To clean, wipe with a dry or damp cloth only.
- Do not use detergents or polishes to clean the heater.

STORAGE

- When not in use, unplug from the mains electricity supply.
- Store the heater in a dry location and arrange the cable away from the traffic areas so that it will not be tripped over or damaged.

BATTERY REPLACEMENT

- ⚠ **CAUTION:**
Choking hazard: the remote control unit contains a small battery. Keep the remote control away from children and do not swallow the battery. If the battery is swallowed seek medical advice at once.
- Turn the heater into stand by mode and unplug from the mains electricity supply before replacing the battery.
- Ensure the polarity is correct when installing the battery.
- Do not attempt to dismantle or charge the battery. Keep away from fire.
- Follow battery manufacturers' instructions when installing the new battery (battery type CR 2032).

TROUBLESHOOTING

- Remember: Always unplug from the mains electricity supply before inspecting for problems.
- If the heater will not operate, first check the mains socket has electricity supply and that the plug is properly inserted into the socket.
- If you are still experiencing problems, call the Dyson Customer Care Helpline.
- To watch a short online video visit:
www.dyson.com.au/AM04gettingstarted

AUSTRALIAN CONSUMER LAW

The details of the Dyson guarantee are set out below. In addition to your rights under the Dyson guarantee, we also provide the following statement as required by the Australian Consumer Law: In Australia, your Dyson appliance comes with statutory guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have your Dyson appliance repaired or replaced if it fails to be of acceptable quality and the failure does not amount to a major failure.

DYSON 2 YEAR GUARANTEE TERMS AND CONDITIONS

TERMS AND CONDITIONS OF THE DYSON 2 YEAR GUARANTEE.

- The Dyson guarantee becomes effective from the date of purchase.
- All work will be carried out by Dyson Appliances (Aust) Pty Ltd., Avery Robinson Ltd. (NZ), Singapore's authorised agent – Service @Home Pte Ltd., Indonesia's authorised agent – PT Higienis Indonesia, Malaysia's authorised agent – Visionary Solutions or their authorised agents.
- Any parts replaced will become the property of Dyson Appliances (Aust) Pty Ltd., Avery Robinson Ltd. (NZ), Dyson Singapore Pte Ltd., PT Higienis Indonesia or Visionary Solutions.
- The repair or replacement of your Dyson appliance under the Dyson guarantee will not extend the period of the Dyson guarantee.
- The Dyson guarantee provides benefits which are additional to and do not affect your statutory rights and remedies as a consumer.
- You must provide proof of (both the original and any subsequent) delivery/purchase before any work can be carried out on your Dyson appliance. Without this proof, any work carried out pursuant to the Dyson guarantee and any associated delivery charges (both to and from us) will be at your cost, subject to your statutory rights and remedies as a consumer. Please keep your receipt or delivery note.

WHAT IS COVERED

- Your Dyson guarantee covers:
 - The repair or replacement of your Dyson appliance if your Dyson appliance is found to be defective due to faulty materials, workmanship or function within 2 years of purchase (if any part is no longer available or out of manufacture, Dyson will replace it with a functional replacement part).
 - Use of the appliance in the country of purchase.

WHAT IS NOT COVERED

- Under your Dyson guarantee, Dyson shall not be liable for costs of repair or replacement of a product incurred as a result of:
 - Accidental damage, faults caused by negligent use or care, neglect, careless operation or handling of the Dyson appliance which is not in accordance with this Dyson Operating Manual.
 - Use of the Dyson appliance for anything other than normal domestic purposes in the country of purchase.
 - Use of parts not assembled or installed in accordance with the instructions of Dyson.
 - Use of parts and accessories other than those produced or recommended by Dyson.
 - Damage from external sources such as transit, weather, electrical outages or power surges.
 - Failures caused by circumstances outside Dyson's control.
 - Repairs or alterations carried out by parties other than Dyson or its authorised agents.
- Blockages – please refer to this Dyson Operating Manual for details on how to unblock your Dyson appliance.
- Normal wear and tear, such as the battery.
- If your Dyson guarantee does not apply, you may have statutory rights and remedies available to you as a consumer.
- If you are in any doubt as to what is covered by your guarantee, please call the Dyson Customer Care Helpline (see details on page 10).

THANK YOU FOR CHOOSING TO BUY A DYSON APPLIANCE

REGISTERING YOUR DYSON GUARANTEE

To help us ensure you receive prompt and efficient service, please register as a Dyson appliance owner. There are three ways to do this:

- Online (Australia and New Zealand only)
AU: www.dyson.com.au/register
NZ: www.dyson.co.nz/register
- By calling the Dyson Customer Care Helpline.
- By completing and returning the enclosed form to us by mail (not available in Malaysia).

This will confirm ownership of your Dyson appliance in the event of an insurance loss and enable us to contact you if necessary.

DYSON CUSTOMER CARE

- If you have a query about your Dyson appliance, call the Dyson Customer Care Helpline quoting the serial number and details of where/when you bought the appliance.
- Most queries can be solved over the phone by one of our Dyson Customer Care Helpline staff.
- If your Dyson appliance needs a service, call the Dyson Customer Care Helpline so we can discuss the available options.
- Your serial number can be found on your rating plate which is on the base of the appliance.
- To enable us to carry out work on your appliance, please contact the Dyson Customer Care Helpline to obtain a reply paid delivery address in your state (Australia only).

If your Dyson appliance is under Dyson guarantee and the repair or replacement is covered, it will be repaired or replaced at no cost. If the repair or replacement is found not to be covered under the Dyson guarantee, the repair or replacement of the Dyson appliance and any associated delivery charges (both to and from us) will be at your cost, subject to your statutory rights and remedies as a consumer.

ABOUT YOUR PRIVACY

Dyson may use this information for future marketing and research purposes (including sending commercial electronic messages) and may disclose it to third parties for the purposes of providing the services you have requested or to our business partners or professional advisers. If you wish to access your personal information or see our full privacy policy, please contact us at: customer care@dyson.com.au

DISPOSAL INFORMATION

Dyson products are made from high grade recyclable materials. Please dispose of this product responsibly and recycle where possible. When your Dyson appliance reaches the end of its life, we are responsible for its safe disposal. You can send your old Dyson appliance back to us (at our cost) and we will organise for it to be recycled.*
*Please note that not all parts are recyclable. Recycling of parts is subject to the capabilities of 3rd party suppliers. Available in Australia only.

Simply:

1. Box up your old Dyson appliance.
2. Take the package to your local post office and send to the address below:

Dyson We Recycle
Reply Paid 83215
Dyson Service Centre
Unit 6 & 7, 7-11 Parraweena Rd
Taren Point, NSW 2229

PRODUCT INFORMATION

Please note: Small details may vary.

DYSON CONTACT DETAILS

Australia
 Website: www.dyson.com.au
 Dyson Customer Care: 1800 239 766 (Mon-Fri 8:00am to 6:00pm EST, Sat-Sun 8:30am to 4:00pm EST).
 Email: customercare@dyson.com.au
 Address: Dyson Appliances (Aust) Pty Ltd., PO Box 2835, Taren Point, NSW 2229 Australia.

New Zealand
 Website: www.dyson.co.nz
 Dyson Customer Care: 0800 397 667 (Mon-Fri 8:30am to 5:00pm).
 Email: dyson@averyrobinson.co.nz
 Address: Avery Robinson Ltd., Unit F, 151D Marua Road, Ellerslie, Auckland, 1051 New Zealand.

Singapore
 Website: www.dyson.com.sg
 Dyson Customer Care: 7000 435 7546 (Mon-Fri 9:00am to 6:00pm).
 Email: singapore@dyson.com
 Address: Service @ Home Pte Ltd., 2 Leng Kee Road, #04-09A Thye Hong Centre, Singapore 159086.

Indonesia
 Website: www.dyson.co.id
 Dyson Customer Care: 021 707 39766 (Mon-Fri 9:00am to 5:00pm).
 Email: service@higienis.com
 Address: PT. Higienis Indonesia Permata Plaza Top Floor TF-04, Jl. M. H. Thamrin Kav. 57, Jakarta 10350 Indonesia.

Malaysia
 Website: www.dyson.my
 Dyson Customer Care: 603 7710 5877 (Mon-Fri 9:00am to 5:30pm, Sat 9:00am to 1:00pm).
 Email: dysonsupport@visionary.com.my
 Address: Visionary Solutions Sdn Bhd 49, Wisma OTK 49, Lorong Rahim Kajai 13, Taman Tun Dr. Ismail, 60000, Kuala Lumpur



QUESTIONNAIRE

Please take a few moments to answer our questions. They will help us develop new products for the future.

1 Do you own any other heating products?

- Ceramic heater Radiator
 Oil heater Reverse cycle air conditioner
 Gas heater Convector
 Wood fire heater Fan heater
 Electric fire No, please go to question 3
 Other, please specify _____

2 Which brand of heater are you replacing or adding to?

- Dyson Heller
 Kambrook DeLonghi
 Dimplex Sunbeam
 Everdure Omega altise
 IXL Don't know
 Other, please specify _____

3 Why did you choose to buy a Dyson heater?

(Please rate each statement on a scale of 1 to 5, 1 being the least important and 5 the most important).

	1	2	3	4	5
Dyson reputation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fast room heating	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Previous experience of Dyson	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Features	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Easy to clean	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Price/special offer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Store staff recommendation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Latest model/technology	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Aesthetics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friend/family recommendation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4 Where did you first hear about Dyson heaters?

- From friends and family
 From a TV or magazine
 Saw it in a store catalogue
 Saw it in a store
 Recommended by salesperson
 Online blog/review article
 Email from Dyson
 Dyson website

5 Where did you look for additional information?

- Dyson website
 Online reviews and forums
 Retail staff
 Retail catalogue
 No additional research was done

6 Do you own other Dyson products?

- Vacuum cleaner
 Handheld
 Handstick
 Fan
 No

7 Where do you intend to use the Dyson heater?
 (Please tick as many boxes as applicable)

- Bedroom
 Lounge
 Dining room
 Kitchen
 Study
 Other, please specify _____

8 What is your household income?

- Less than \$45,000
 Between \$45,000 – \$75,000
 Between \$75,000 – \$100,000
 Over \$100,000

9 To which age group do you belong?

- 16 – 24
 25 – 34
 35 – 44
 45 – 54
 55 – 64
 65+

10 Would you recommend a Dyson heater to your friends and family?

- Yes
 No

11 Do you have children?

- Under 5 years
 5+ years
 No children
 Children no longer at home
 Pregnant

12 Which best describes your home?

- Up to 2 beds
 3-4 beds
 More than 4 beds

THANK YOU FOR YOUR TIME





GUARANTEE FORM

Date of purchase / /

Country of purchase AU NZ SG ID

Registration by post not available in Malaysia.

Serial number

Title

Surname

First name

Address

Postcode

email

Telephone

Mobile

Store of purchase

Privacy Act

Dyson may use this information for future marketing and research purposes (including sending commercial electronic messages) and may disclose it to third parties for the purposes of providing the services you have requested or to our business partners or professional advisers. If you wish to access your personal information or see our full privacy policy, please contact us at customer@dyson.com.au

If you do not wish to receive marketing information by these methods from Dyson please tick this box.

3 EASY WAYS TO REGISTER YOUR DYSON 2 YEAR GUARANTEE

REGISTER ONLINE



Visit our website to register your full Dyson parts and labour guarantee online (Australia and New Zealand only).

AU: www.dyson.com.au/register
NZ: www.dyson.co.nz/register

REGISTER BY PHONE



AU 1800 239 766
NZ 0800 397 667
SG 7000 435 7546
ID 021 707 39766
MY 603 7710 5877

REGISTER BY MAIL



Complete and return the form to Dyson in the envelope supplied (not available in Malaysia).

