

# Money back offer

## Take the Dyson 30 day test

Other vacuum cleaners can lose up to 60% of their suction.  
A Dyson doesn't.



Test the Dyson difference.  
If you're not satisfied,  
we'll give you your money back.

### DYSON MONEY BACK OFFER

If you have taken the Dyson 30 day test and are not completely satisfied with the performance of your selected Dyson product, please call (02) 9540 0442, within 30 days of purchase to obtain information on how to receive a refund.

### TERMS AND CONDITIONS

1. Instructions on how to participate form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions. 2. Offer is open to Australian residents. Employees (and their immediate families) of Dyson, retailers and agencies associated with this promotion are ineligible. 3. To be eligible to claim, the claimant must, between 01.02.10 and 5pm AEDST on 31.03.10 ("Promotional Period"), purchase a selected Dyson vacuum cleaner from a participating Australian retail store. Selected vacuum cleaners include; DC23ACMHPL, DC23ACTUPLSC, DC23ACTUSB, DC23ACCHMY, DC29ACDMYW, DC23ACTUPLMR, DC23ACTUSA, DC24ACHPSY, DC22ACMHPL, DC15RD-HEPA, DC25ACHPPLPL, DC25ACSY, DC14Y. Excludes Dyson handheld range. 4. To be eligible for a refund:(i) the Dyson vacuum cleaner must have been used under normal household conditions and maintained according to the instructions supplied; and (ii) the claimant must produce such evidence as is reasonably required by Dyson to establish that the cleaner is not subject to any hire purchase, lease, rental or other agreement, a result of which being that another party has an interest in or charge over the vacuum cleaner. 5. To receive a refund from Dyson, the claimant needs to phone Dyson to make the necessary arrangements within 30 days of purchase: (02) 9540 0442. 6. It shall be the claimant's sole responsibility to arrange and pay for the return of the machine to Dyson's Sydney premises. Dyson accepts no responsibility for the loss or damage of the machine during its return, which is at the sole risk of the claimant until received by Dyson. Dyson can arrange pick-up for AUD \$30.00 charge. 7. Dyson shall have the absolute discretion to determine whether the above conditions have been satisfied entitling the claimant to a refund or not. 8. The machine and all tools must be returned undamaged, in full working order, in original packaging and with original proof of purchase, in order to claim the refund under this 30 day trial offer. This clause will not alter your statutory rights to a refund in particular circumstances. 9. Allow 28 days for the receipt of refund from the date of authorisation by Dyson. 10. Cheques will only be addressed to the name of the purchaser as detailed on the invoice. 11. Except for any liability that cannot be excluded by law, Dyson excludes all liability (including negligence), for any personal injury; or any loss or damage; whether direct, indirect, special or consequential, arising in any way out of the promotional offer, including any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by Dyson) due to any reason beyond the reasonable control of Dyson. 12. Certain legislation (including the Trade Practices Act) may imply warranties or conditions or impose obligations upon Dyson which cannot be excluded, restricted or modified except to a limited extent. These Terms and Conditions must be read subject to those statutory provisions. If those statutory provisions apply, to the extent to which Dyson is able to do so, its liability will be limited, at its option to (i.) the replacement of the goods or the supply of equivalent goods; (ii.) the repair of the goods; (iii) payment of the cost of replacing the goods or acquiring the goods or acquiring equivalent goods; or (iv) payment of the cost of repairing the goods. 13. Dyson collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, offer suppliers and as required, to Australian regulatory authorities. Entry is conditional on providing this information. Dyson may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the participant. Participants should direct any request to access, update or correct information to Dyson. All entries become the property of Dyson. 14. The Promoter is Dyson Appliances (Aust) Pty Ltd ("Dyson"), 8-10 Mangrove Lane, Taren Point, NSW 2229 (A.B.N. 50 073 072 509).

See overleaf for the recycling offer.

**If you are satisfied, we'll  
take back your old vacuum  
cleaner and recycle it.\***



At Dyson we recycle\*

## **DYSON RECYCLING PROMOTION**

Following the purchase of your new selected Dyson vacuum cleaner, Dyson are offering to recycle\* your old vacuum cleaner. Simply:

1. Box up your old vacuum cleaner; include a photocopy of your purchase receipt for your new Dyson vacuum cleaner. We recommend you use your Dyson packaging to box up your old machine (or other old box you have at home). Remember we will recycle\* any brand of vacuum cleaner.
2. Take your packaged vacuum cleaner to your local post office and send to the below address before the 31.05.10:

### **Dyson We Recycle Promotion**

Reply Paid 83215

Dyson Service Centre

Unit 6 & 7, 7-11 Parraweena Rd

Taren Point, NSW 2229.

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